

Into

- Kia Ora, I am (your name) I am here to support ... (name) for (period of time) and assist with managing risk/safety and provide support

I have a few questions.....

- Is this a shoes off?
- Any important things to be aware of in their home?
- Any hazards?

What we need while in your home:

- Where you could make a drink if needed
- Talk about a light you might be able to have on, that will cause the least disturbance
- Where toilet is

Remind of MindFull's limits:

- We have to remain objective in our work and therefore we are not able to pass comment or make judgement on the actions of services/members of the whānau/other people involved
- We can not physically restrain anyone
- Our work is to follow any plans developed by these clinical services.